

SLIM LINE TRANSFORMERS WARRANTY INFORMATION

WARRANTY: E CRAFTSMEN warrants that the products sold conform to documented specifications. This warranty is valid for a period of five (5) years from the date of shipment. This warranty may be void if:

- (i) Buyer fails to notify E CRAFTSMEN in writing of any claim under this warranty within 10 business days of discovery of any defect or non-conformance, or,
- (ii) Buyer fails to notify E CRAFTSMEN in writing of any transportation defects or quantity variations within 30 business days from delivery of the product.

This warranty constitutes Buyer's sole and exclusive remedy for claims in respect of defective or non-conforming Products and is in lieu of all other warranties, conditions, guarantees or representations relating to the Products whether oral or written, express or implied, statutory or otherwise in contract, tort, or otherwise, including without restriction any warranties of merchantability or of fitness for purpose, and any such warranty, condition, guarantee or representation is hereby excluded.

LIMITATION OF LIABILITY: Liability extends only to the purchase price of the parts. The total cumulative collective liability of E CRAFTSMEN, its employees, officers, directors, representatives and agents (hereinafter collectively called the "Group") for costs, losses or damages from all claims, actions or suits, howsoever caused or arising relating to Products or Services provided, shall not exceed the aggregate amounts paid by Buyer to E CRAFTSMEN during the twelve (12) months preceding the accrual of such damage or loss. In no event, whether as a result of breach of contract, warranty, tort (including without restriction negligence) or otherwise shall the Group or any members or member thereof be liable for any indirect, special, punitive, consequential or incidental damages or loss of profits, loss of use, or loss of data howsoever caused or arising, regardless of the form of action, whether in contract, tort (including negligence), strict liability, product liability or otherwise, even if the Group or E CRAFTSMEN individually has been advised of the possibility of such damage or loss. In no event will E CRAFTSMEN be liable for costs of procurement of substitute products. The foregoing limitations of liability shall not apply to damages for personal injury or death caused by the negligence of the Group or any members or member thereof while on the premises of Buyer for the purposes of providing services pursuant to this Purchase Agreement.

RETURNS: Unused parts requested to be returned for credit will be subject to a 25% restocking fee (i.e. Customer will receive 75% credit for returned parts). Customer is responsible for shipping costs. All returned parts must be packed for delivery in the same way that they were shipped from E Craftsmen or in a similar manner that will protect the parts from damage during shipping. Parts received with physical damage due to inadequate shipping will not receive any credit.